OFFICE POLICIES and PRIVACY NOTICE

Thank you for choosing Cornerstone Dental and Orthodontics, LLC. to serve your dental care needs.
We strive to provide high quality care to our patients and are committed to your treatment being successful.

Please read and sign at the bottom acknowledging that you were informed of these policies. Let us know if you have questions about any of our office polices. Thank you!

FINANCIAL POLICY

On your first visit we expect you to supply our office with your insurance information and photo ID card. If any changes should occur during the time you are a patient, it is your responsibility to inform our office of any changes (personal information, insurance information, etc.) Our office is not responsible for claims submitted to insurance companies by which you are no longer covered.

New patients are required to pay for services in full on their first visit. If the patient is a member of an HMO/DMO (not in network) plan, the patient portion/co-payment is due. Patients are required to pay their deductible, co-payments, or estimated patient portion due on the day of visit/service.

While we accept most insurance plans and are happy to aid in submission of your claims, it is your responsibility to read your policy and be aware of services covered or not covered by your individual plan.

As a courtesy, we will gladly bill your insurance when you provide us with the current information and any necessary forms. Often times we are able to contact your insurance provider prior to appointment and estimate your portion of the bill. We ask that you either pay your patient portion of the bill at the time of service, or that a suitable written financial agreement be reached at the time of service. Even though you may have an insurance claim pending, you will receive a statement for the outstanding balance on your account. We cannot accept responsibility for collecting an insurance claim after 60 days or negotiating a disputed claim. Insurance policies are a contract between you, your employer, and the insurance carrier. Please be aware that some, and perhaps all, of the services rendered may not be covered under your individual insurance policy. You are ultimately responsible for payment of your account.

If no payment is received on an account after two monthly statements, our office will make every effort to contact the responsible party indicated on page one. If the responsible party cannot be reached, a third bill will be sent stating that "This will be the final notice for payment". If the party fails to contact our office after receiving such notice, the account will be sent to a collection agency.

Financial options are available to all patients; please feel free to ask one of our office personnel.

FAILED OR CANCELED APPOINTMENTS

If an appointment has been reserved for you, we kindly ask that patients give twenty-four hours notice for cancellations; otherwise, we reserve the right to charge a minimum of $50 per half hour, which is currently our broken appointment fee. The length of time reserved and the number of prior failed appointments will determine actual charges. We will not offer appointments to patients who fail multiple appointments without having giving proper notice.

ESTIMATES AND FEES

After X-rays and examination, you are entitled to, and should ask for, an estimate of fees to cover your treatment. All estimates are based upon conditions viewed at the time of diagnosis. Unforeseen circumstances, such as pulpal therapy or cracked teeth could alter an estimated fee. It is customary to pay for dental services when they are rendered. There is a service charge on all unpaid accounts.

DELINQUENT ACCOUNTS

Delinquent accounts will be turned over to a Credit Reporting Collection Agency.

NOTICE OF PRIVACY PRACTICE (HIPAA)

A laminated copy of our office Notice of Privacy Practices (HIPAA) is available in our office. You have the right to read our Notice of Privacy Practices before you decide whether to sign the consent. Our Notice provides a description of our treatment, payment activities, and healthcare operations, of the uses and disclosures we may make of your protected health information, and of other important matters about your protected health information. We encourage you to read it carefully and completely before signing this consent. Upon your request, we will be happy to provide you with your own personal copy of our Privacy Practices.

AUTHORIZATION TO RELEASE INFORMATION

I, ____________________________, authorize the following person(s) to have access to information covered under the Privacy Practice regarding my account.

___________________________________	___________________________________
Name	Relationship
___________________________________	___________________________________
Name	Relationship

SIGNATURE

____	___________________________	________________
Signature of Patient, Parent, Guardian, or Personal Representative	*Relationship to Patient*	*Date*